



# Chamber of Customs Brokers, Inc.

PRC Certificate of Accreditation No. AIPO-036



September 19, 2023

**Hon. Bienvenido Y. Rubio**  
Commissioner of Customs  
Bureau of Customs



Thru: **Atty. Christian O. Flores**  
Chief, Account Management Office  
Intelligence Group, Bureau of Customs

**Mr. Bartley Earl M. Floresca**  
Asst. Chief, Account Management Office  
Intelligence Group, Bureau of Customs

**Subject : Commendation of Atty. Christian O. Flores and  
Mr. Bartley Earl M. Floresca**

Dear Commissioner Rubio,

We are respectfully writing to express our heartfelt appreciation and commendation to Atty. Christian O. Flores and Mr. Bartley Earl M. Floresca for their outstanding contributions and exemplary performance as Chief and Asst. Chief, respectively of Account Management Office (AMO) of the Bureau of Customs. Their dedication, professionalism, and unwavering commitment to excellence have not gone unnoticed, and we believe it is essential to acknowledge their exceptional achievements.

Over the course of Atty. Flores' and Mr. Floresca's tenure with the Bureau of Customs, they have consistently demonstrated exceptional skills, a strong work ethic, and a keen ability to lead and inspire those around them. Their contributions to your team and organization have been invaluable, and their accomplishments have set high standards for all customs personelle to aspire to.

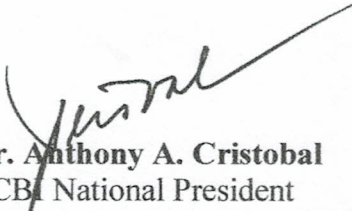
Accommodating the members of the Chamber of Customs Brokers, Inc. (CCBI) in various concerns relating to the application of their accreditations with the Bureau as customs brokers, as well as to the respective clientele importers, brought immediate resolutions for the expedient approval on new and renewing applications. Extending assistance on issues involving other offices within the Bureau was also very helpful.

Honorable Commissioner, your leadership and dedication has been instrumental in giving hope to having solutions by looking tirelessly into the plight of our member-customs brokers in terms of revisiting current procedures for the improvement of processes that contribute to trade facilitation and ease of doing business by the transacting public. **Your ability to be fair and just has consistently exceeded our expectations.**

It is with great pleasure also that we commend you for your exceptional performance and the positive influence you have had on our organization. Your hard work and dedication serve as a source of inspiration for your colleagues in the Bureau of Customs and a testament to your commitment to our shared goals for the quality services of our stakeholders at Bureau of Customs. We have no doubt that your continued support will lead to even greater successes in the future. Please accept my sincere appreciation for your outstanding efforts.

Once again, congratulations on your leadership and efficient administration. Your accomplishments are a source of pride for all of us at the **Chamber of Customs Brokers, Inc.**, and I look forward to witnessing your continued growth and success.

Sincerely,



**Dr. Anthony A. Cristobal**  
CCBI National President  
Chamber of Customs Brokers Inc.

Copy furnish: **Hon. Bienvenido Y. Rubio**  
Commissioner of Customs  
Bureau of Customs